

Will the outpatient pre-authorizations and pre-authorizations for scheduled admissions be extended longer than 90 days? If so, by how much?

Answer to Question:

<p>Aetna</p>	<p>Varies 03/30/20</p>	<p>Prior authorization approvals are valid for at least 45 calendar days from the date of approval. However, authorization approval for most elective medical/surgical procedures are valid for 6 months.</p>	<p>Aetna has published “Temporary Changes in Prior Authorization/ Precertification and Admissions Protocols” for COVID19 here:</p> <p>https://www.aetna.com/content/dam/aetna/pdfs/aetna.com/prior-authorization-notification.pdf</p> <p>Additionally, when an enrollee is determined to be ready for discharge from a hospital and insufficient time exists for prior approval of long term care or home health care, we will deem this to be an extenuating circumstance. Please refer to our extenuating circumstance policy located here:</p> <p>http://www.aetna.com/healthcare-professionals/documents/forms/washington-</p>
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			extenuating-circumstances-policy.pdf
Amerigroup	May 03/24/20	Amerigroup is extending the length of time a prior authorization is in effect for elective inpatient and outpatient procedures to 90 days. Longer extensions will be considered on a case-by-case basis.	
CHPW			
Cigna	No 03/27/20		Cigna waives prior authorizations for the transfer of its non-COVID-19 customers from acute inpatient hospitals to in-network long term acute care hospitals.
Coordinated Care	TBD 03/27/20	We are still researching this question.	
First Choice (TPA and PPO)	TBD 03/27/20	Extensions will be considered on a case by case basis.	
HCA – Apple Health			
KP-NW	Yes 3/31/20	<ul style="list-style-type: none"> Standard process is to review initial and extension requests based on eligibility and medical necessity. Authorizations will have an immediate start date, and an extended expiration date of 12.31.20 (extended from the typical 3-6 months), WITH the following language included with the authorization: “Due to the COVID-19 pandemic, please be aware that all elective, routine, non-urgent care may be delayed in accordance with emergency orders issued. The authorization expiration date has been extended to allow adequate time for routine care to be provided once emergency orders have been lifted.” 	
KP-WA			

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		<ul style="list-style-type: none"> All current, open authorizations, will be revised to extend the expiration date to 12.31.20. Exceptions include those authorizations in which all visits have been exhausted, inpatient and residential which are based on days, and dialysis which is already setup on a continuing 12-month cycle based on member's birthday. 	
Labor & Industries			
Medicaid FFS	Yes 03/27/20	Most authorization are 6 months/ 12 months depending on the services. If by chance, the authorization is less than 6/12 months the provider can request an extension.	
Molina	Yes 03/30/20	Prior authorization has been extended to 09/01/20.	
Pacific Source			
Premera	Yes 03/31/20	Extended the effective date out to 6 months from the initial approval date.	
Providence	TBD 04/01/20	PHP is currently evaluating	
Regence	Yes 03/31/20	<p>Effective immediately, if hospitals need to transfer a patient quickly due to the COVID-19 impact and do not have time to secure pre-authorization for post-acute care settings or home-based care (i.e., skilled nursing facilities, long-term acute care hospitals and inpatient rehabilitation), we will waive the pre-authorization requirements.</p> <p>If a patient has services that are delayed, we will extend pre-authorizations for elective inpatient admissions. Providers need to contact us to request an extension to their elective inpatient admission pre-authorization request.</p>	

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AIM Specialty Health (AIM) and eviCore healthcare (eviCore) are extending authorizations for six months.

All pharmacy pre-authorizations that are due to expire between March 23, 2020 and June 30, 2020 will be extended six months from the date of the current expiration date to alleviate work by providers' offices.

UHC